From: Jeff Doran

To: Microsoft ATR

Date: 1/23/02 5:46pm

Subject: Microsoft Settlement

This is a brief note to register my conerns with the settlement phase of the anti-trust case against Microsoft.

Since Microsoft has seen fit to use it's considerable desktop OS advantage in a monopolistic maner, it is only fitting that steps should be taken to provide more competition in this arena. Microsoft has given no indication of any contrition and has shown no signs of changing any of the practices in question. At the very least they should return their ill gotten gains.

If Microsoft wants to truly let the customer decide, then make them open up all of their internal OS API's. Require them to use the same programming interfaces for their applications as their competitors. Have them provide a modular OS where the user can choose to replace the pieces that do not provide fair value. Competition means that there are credible choices.!

Thank you for your time.

- Jeff Doran